Home Health Care Agencies (Certified and Licensed)

Certified Home Health Care Agencies

- Certified Home Health Agencies (CHHAs) provide part-time, intermittent health care and support services to individuals who need intermediate and skilled health care.

- CHHAs can also provide long-term nursing and home health aide services, can help patients determine the level of services they need, and can either provide or arrange for other services including physical, occupational, and speech therapy, medical supplies and equipment, and social worker and nutrition services.

- Services provided by CHHAs may be reimbursed by Medicare, Medicaid, private payment, and some health insurers.

<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
<th>Counties Served</th>
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</thead>
<tbody>
<tr>
<td>HCR Home Care Finger Lakes Region</td>
<td>(585) 272-1930 <a href="http://www.hcrhealth.com/content/locations/monroe">http://www.hcrhealth.com/content/locations/monroe</a></td>
<td>Monroe, Wayne, Ontario, Livingston, Orleans and Genesee.</td>
</tr>
<tr>
<td>85 Metro Park Rochester, NY 14623</td>
<td></td>
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</tr>
<tr>
<td>3111 Winton Road South Rochester, NY 14623</td>
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<td></td>
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<tr>
<td>Rochester Regional Health Home Health Care</td>
<td>(585) 368-4663 <a href="http://www.unityhealth.org/senior_services/inhome_services/CHHA.aspx">http://www.unityhealth.org/senior_services/inhome_services/CHHA.aspx</a></td>
<td>Monroe County</td>
</tr>
<tr>
<td>(formerly Unity Health System)</td>
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<td></td>
</tr>
<tr>
<td>89 Genesee Street Rochester, NY 14611</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(formerly VNS)</td>
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<tr>
<td>2180 Empire Blvd Webster, NY 14580</td>
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The NYS Department of Health is responsible for monitoring the care provided by Certified Home Health Agencies and Licensed Home Care Service Agencies. Complaints, questions or concerns about home health agencies should be directed to the Home Health Hotline (800-628-5972)

Licensed Home Care Services Agencies (see next page)
### Licensed Home Care Services Agencies

- Licensed Home Care Service Agencies (LHCSA) provide hourly nursing care and homemaker, housekeeper, personal-care attendants and other health and social services.

- Services are available to clients who have private insurance and those who pay privately. In some cases licensed agencies contract with local social services departments, or certified home health agencies, to provide services to persons with Medicaid coverage.

<table>
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<tbody>
<tr>
<td>All About You Home Care, Inc.</td>
<td>(585) 697-1600 <a href="http://aayhc.org/home/services/">http://aayhc.org/home/services/</a></td>
<td>Monroe, Ontario, Wayne, Yates and Seneca</td>
</tr>
<tr>
<td>HCR Home Care</td>
<td>(585) 272-1930 <a href="http://www.hcrrhealth.com">www.hcrrhealth.com</a></td>
<td>Monroe, Livingston, Ontario, Orleans, Wayne</td>
</tr>
<tr>
<td>Heritage Christian Home Care</td>
<td>(585) 340-5742 <a href="http://www.heritagechristianhomecare.org">www.heritagechristianhomecare.org</a></td>
<td>Monroe, Genesee, Livingston, Ontario, Wayne</td>
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# Home Health Care Agencies (Certified and Licensed)

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</table>
| Home Care Plus  
(Affiliate of Lifetime Care)  
3111 Winton Road South  
Rochester, NY 14623 | (585) 214-1000  
https://www.lifetimecare.org/home-health/home-health-aide-services | Monroe, Wayne,  
Seneca, Cayuga, Yates,  
Schuyler, Ontario,  
Livingston |
| Interim Health Care of Rochester  
1 S. Washington St.  
Rochester, NY 14614 | (585) 454-4930  
http://www.interimhealthcare.com/rochesternewyork/home | Monroe, Livingston,  
Genesee, Steuben,  
Ontario and Wayne |
| Maxim Homecare  
150 State St, Ste 140  
Rochester, NY 14614 | (585) 454-3550  
https://www.maximhomecare.com/Rochester_Homecare_207.aspx | Monroe, Chemung,  
Livingston, Ontario,  
Schuyler, Seneca,  
Steuben, Wayne, Yates |
| NurseCore of Rochester  
1302 Scottsville Rd.  
Rochester, NY 14624 | (585) 341-4499  
http://www.nursecore.com/services/ | Monroe, Livingston,  
Ontario, Wayne |
| Professional Assistance for Seniors  
(Affiliate of Home Instead Sr. Care)  
97 Canal Landing Blvd Suite 9  
Rochester NY 14626 | (585) 663-4620  
www.homeinstead.com/547 | Monroe |
| Rochester Regional Health Home Care  
(Formerly Unity Care at Home)  
89 Genesee Street  
Rochester, NY 14611 | (585) 368-4663  
https://www.unityhealth.org/senior_services/inhome_services/seniors_inhome_unity.aspx | Monroe |
| Serenity Home Care, Inc.  
(Affiliate of Bridges of Mendon)  
3897 Rush Mendon Road  
Mendon, NY 14506 | (585) 624-4550  
http://www.bridgesofmendon.com/services.htm | Monroe, Livingston,  
Ontario, Schuyler,  
Seneca, Steuben,  
Tompkins, Wayne,  
Yates, Chemung |
| Signature Care  
(Affiliate of UR Medicine Home Care)  
2180 Empire Blvd  
Webster, NY 14580 | (585) 787-2233  
https://www.vnsnet.com/homecare-services/signature-care | Monroe, Ontario,  
Wayne, Livingston,  
Wyoming, Seneca and  
Yates |
| Tender Loving Family Care  
122 West Ave.  
Brockport, NY 14420 | (585) 637-0333  
http://tenderlovingfamilycare.com/ | Monroe, Ontario,  
Wayne, Livingston,  
Genesee, Orleans,  
Wyoming |
| Unlimited Care, Inc  
1200 Jefferson Road, Suite 206  
Rochester, NY 14623 | (585) 272-8800  
http://www.unlimitedcareinc.com/services/ | Monroe |
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<tr>
<td>Venture For the</td>
<td>(585) 413-3752</td>
<td>Monroe, Cayuga, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates</td>
</tr>
<tr>
<td>687 Lee Road, Suite C 185 Rochester, NY 14606</td>
<td><a href="http://www.ventureforthe.com">www.ventureforthe.com</a></td>
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The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource. We reserve the right to exclude and/or remove any entity from the Eldersource I & A system. Eldersource is a service of Lifespan and Catholic Family Center.

Last Update: 07/13/2017