



# Home Health Care Agencies (Certified and Licensed)

## Certified Home Health Care Agencies

- Certified Home Health Agencies (CHHAs) provide part-time, intermittent health care and support services to individuals who need intermediate and skilled health care.
- CHHAs can also provide long-term nursing and home health aide services, can help patients determine the level of services they need, and can either provide or arrange for other services including physical, occupational, and speech therapy, medical supplies and equipment, and social worker and nutrition services.
- Services provided by CHHAs may be reimbursed by Medicare, Medicaid, private payment, and some health insurers.

| Agency   | Contact Information   | Counties Served   |
|--|---|---|
| HCR Home Care Finger Lakes Region<br>85 Metro Park<br>Rochester, NY 14623  | (585) 272-1930<br><a href="http://www.hcrhealth.com/content/locations/monroe">http://www.hcrhealth.com/content/locations/monroe</a>                                       | Monroe, Wayne, Ontario, Livingston, Orleans and Genesee.            |
| Lifetime Health Care & Hospice<br>3111 Winton Road South<br>Rochester, NY 14623  | (585) 214-1000<br><a href="https://www.lifetimecare.org/home-health/overview">https://www.lifetimecare.org/home-health/overview</a>                                       | Monroe, Wayne, Seneca, Cayuga, Yates, Schuyler, Ontario, Livingston |
| Rochester Regional Health Home Health Care<br>(formerly Unity Health System)<br>89 Genesee Street<br>Rochester, NY 14611 | (585) 368-4663<br><a href="http://www.unityhealth.org/senior_services/inhome_services/CHHA.aspx">http://www.unityhealth.org/senior_services/inhome_services/CHHA.aspx</a> | Monroe County   |
| UR Medicine Home Care<br>(formerly VNS)<br>2180 Empire Blvd<br>Webster, NY 14580   | (585) 787-2233<br><a href="https://www.vnsnet.com/">https://www.vnsnet.com/</a>   | Monroe, Ontario, Wayne, Livingston, Wyoming, Seneca and Yates       |

The NYS Department of Health is responsible for monitoring the care provided by Certified Home Health Agencies and Licensed Home Care Service Agencies. Complaints, questions or concerns about home health agencies should be directed to the Home Health Hotline (800-628-5972)

**Licensed Home Care Services Agencies (see next page)**



## Home Health Care Agencies (Certified and Licensed)

### Licensed Home Care Services Agencies

- Licensed Home Care Service Agencies (LHCSA) provide hourly nursing care and homemaker, housekeeper, personal-care attendants and other health and social services.
- Services are available to clients who have private insurance and those who pay privately. In some cases licensed agencies contract with local social services departments, or certified home health agencies, to provide services to persons with Medicaid coverage.

| Agency  | Contact Information   | Counties Served  |
|---|---|--|
| All About You Home Care, Inc.<br>497 State St<br>Rochester, NY 14608              | (585) 697-1600<br><a href="http://aayhc.org/home/services/">http://aayhc.org/home/services/</a>   | Monroe, Ontario, Wayne, Yates and Seneca   |
| All Metro Health Care<br>1350 University Ave # C<br>Rochester, NY 14607           | (585) 381-6240<br><a href="http://www.all-metro.com/index.html">http://www.all-metro.com/index.html</a>   | Monroe, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates          |
| Angels in your Home<br>1495 Lake Ave<br>Rochester, NY 14615                       | (585) 392-1118 x 1<br><a href="http://angelsinyourhome.com/services">http://angelsinyourhome.com/services</a>   | Monroe, Chemung, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Yates |
| CareGivers Home Care<br>5297 Parkside Drive, Bldg 300<br>Canandaigua, NY 14424    | (585) 394-6090<br><a href="https://caregivershomecare.com/locations/home-care-in-rochester-ny">https://caregivershomecare.com/locations/home-care-in-rochester-ny</a> | Ontario, Livingston, Monroe, Wayne, Yates  |
| CCOR (Companion Care of Roch)<br>70 Carlson Rd.<br>Rochester, NY 14610            | (585) 546-1600<br><a href="https://www.ccorhome.com/index.html">https://www.ccorhome.com/index.html</a>   | Monroe, Cayuga, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates  |
| HCR Home Care<br>85 Metro Park<br>Rochester, NY 14623                             | (585) 272-1930<br><a href="http://www.hcrhealth.com">www.hcrhealth.com</a>  | Monroe, Livingston, Ontario, Orleans, Wayne  |
| Heritage Christian Home Care<br>275 Kenneth Dr., Suite 100<br>Rochester, NY 14623 | (585) 340-5742<br><a href="http://www.heritagechristianhomecare.org">www.heritagechristianhomecare.org</a>  | Monroe, Genesee, Livingston, Ontario, Wayne  |
| Hickok Home Health<br>114 South Union Street<br>Rochester, NY 14607               | (585) 270-4654<br><a href="http://www.hickokcenter.org/Documents/Hickok%20Heart%20Brochure.pdf">www.hickokcenter.org/Documents/Hickok%20Heart%20Brochure.pdf</a>      | Monroe   |



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| Home Care Plus<br>(Affiliate of Lifetime Care)<br>3111 Winton Road South<br>Rochester, NY 14623                                    | (585) 214-1000<br><a href="https://www.lifetimecare.org/home-health/home-health-aide-services">https://www.lifetimecare.org/home-health/home-health-aide-services</a>                                       | Monroe, Wayne, Seneca, Cayuga, Yates, Schuyler, Ontario, Livingston                     |
| Interim Health Care of Rochester<br>1 S. Washington St.<br>Rochester, NY 14614   | (585) 454-4930<br><a href="http://www.interimhealthcare.com/rochesternewyork/home">http://www.interimhealthcare.com/rochesternewyork/home</a>   | Monroe, Livingston, Genesee, Steuben, Ontario and Wayne                                 |
| Maxim Homecare<br>150 State St, Ste 140<br>Rochester, NY 14614   | (585) 454-3550<br><a href="https://www.maximhomecare.com/Rochester_Homecare_207.aspx">https://www.maximhomecare.com/Rochester_Homecare_207.aspx</a>   | Monroe, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates           |
| NurseCore of Rochester<br>1302 Scottsville Rd.<br>Rochester, NY 14624  | (585) 341-4499<br><a href="http://www.nursecore.com/services/">http://www.nursecore.com/services/</a>   | Monroe, Livingston, Ontario, Wayne  |
| Professional Assistance for Seniors<br>(Affiliate of Home Instead Sr. Care)<br>97 Canal Landing Blvd Suite 9<br>Rochester NY 14626 | (585) 663-4620<br><a href="http://www.homeinstead.com/547">www.homeinstead.com/547</a>  | Monroe  |
| Rochester Regional Health Home Health Care<br>(Formerly Unity Care at Home)<br>89 Genesee Street<br>Rochester, NY 14611            | (585) 368-4663<br><a href="https://www.unityhealth.org/senior_services/inhome_services/seniors_inhome_unity.aspx">https://www.unityhealth.org/senior_services/inhome_services/seniors_inhome_unity.aspx</a> | Monroe  |
| Serenity Home Care, Inc.<br>(Affiliate of Bridges of Mendon)<br>3897 Rush Mendon Road<br>Mendon, NY 14506                          | (585) 624-4550<br><a href="http://www.bridgesofmendon.com/services.htm">http://www.bridgesofmendon.com/services.htm</a>   | Monroe, Livingston, Ontario, Schuyler, Seneca, Steuben, Tompkins, Wayne, Yates, Chemung |
| Signature Care<br>(Affiliate of UR Medicine Home Care)<br>2180 Empire Blvd<br>Webster, NY 14580                                    | (585) 787-2233<br><a href="https://www.vnsnet.com/homecare-services/signature-care">https://www.vnsnet.com/homecare-services/signature-care</a>   | Monroe, Ontario, Wayne, Livingston, Wyoming, Seneca and Yates                           |
| Tender Loving Family Care<br>122 West Ave.<br>Brockport, NY 14420  | (585) 637-0333<br><a href="http://tenderlovingfamilycare.com/">http://tenderlovingfamilycare.com/</a>   | Monroe, Ontario, Wayne, Livingston, Genesee, Orleans, Wyoming                           |
| Unlimited Care, Inc<br>1200 Jefferson Road, Suite 206<br>Rochester, NY 14623   | (585) 272-8800<br><a href="http://www.unlimitedcareinc.com/services/">http://www.unlimitedcareinc.com/services/</a>   | Monroe  |



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|---|--|---|
| Venture For the<br>687 Lee Road, Suite C 185<br>Rochester, NY 14606 | (585) 413-3752<br><a href="http://www.ventureforthe.com">www.ventureforthe.com</a> | Monroe, Cayuga,<br>Chemung, Livingston,<br>Ontario, Schuyler,<br>Seneca, Steuben,<br>Wayne, Yates |

*The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource. We reserve the right to exclude and/or remove any entity from the Eldersource I & A system. Eldersource is a service of Lifespan and Catholic Family Center.*

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