



Home Health Care Agencies (Certified and Licensed)

Certified Home Health Care Agencies

- Certified Home Health Agencies (CHHAs) provide part-time, intermittent health care and support services to individuals who need intermediate and skilled health care.
- CHHAs can also provide long-term nursing and home health aide services, can help patients determine the level of services they need, and can either provide or arrange for other services including physical, occupational, and speech therapy, medical supplies and equipment, and social worker and nutrition services.
- Services provided by CHHAs may be reimbursed by Medicare, Medicaid, private payment, and some health insurers.

Agency	Contact Information	Counties Served
HCR Home Care Finger Lakes Region 85 Metro Park Rochester, NY 14623	(585) 272-1930 http://www.hcrhealth.com/content/locations/monroe	Monroe, Wayne, Ontario, Livingston, Orleans and Genesee.
Lifetime Health Care & Hospice 3111 Winton Road South Rochester, NY 14623	(585) 214-1000 https://www.lifetimecare.org/home-health/overview	Monroe, Wayne, Seneca, Cayuga, Yates, Schuyler, Ontario, Livingston
Rochester Regional Health Home Health Care (formerly Unity Health System) 89 Genesee Street Rochester, NY 14611	(585) 368-4663 http://www.unityhealth.org/senior_services/inhome_services/CHHA.aspx	Monroe County
UR Medicine Home Care (formerly VNS) 2180 Empire Blvd Webster, NY 14580	(585) 787-2233 https://www.vnsnet.com/	Monroe, Ontario, Wayne, Livingston, Wyoming, Seneca and Yates

The NYS Department of Health is responsible for monitoring the care provided by Certified Home Health Agencies and Licensed Home Care Service Agencies. Complaints, questions or concerns about home health agencies should be directed to the Home Health Hotline (800-628-5972)

Licensed Home Care Services Agencies (see next page)



Home Health Care Agencies (Certified and Licensed)

Licensed Home Care Services Agencies

- Licensed Home Care Service Agencies (LHCSA) provide hourly nursing care and homemaker, housekeeper, personal-care attendants and other health and social services.
- Services are available to clients who have private insurance and those who pay privately. In some cases licensed agencies contract with local social services departments, or certified home health agencies, to provide services to persons with Medicaid coverage.

Agency	Contact Information	Counties Served
Venture For the 687 Lee Road, Suite C 185 Rochester, NY 14606	(585) 413-3752 www.ventureforthe.com	Monroe, Cayuga, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
Unlimited Care, Inc 1200 Jefferson Road, Suite 206 Rochester, NY 14623	(585) 272-8800 http://www.unlimitedcareinc.com/services/	Monroe
Tender Loving Family Care 122 West Ave. Brockport, NY 14420	(585) 637-0333 http://tenderlovingfamilycare.com/	Monroe, Ontario, Wayne, Livingston, Genesee, Orleans, Wyoming
Signature Care (Affiliate of UR Medicine Home Care) 2180 Empire Blvd Webster, NY 14580	(585) 787-2233 https://www.vnsnet.com/homecare-services/signature-care	Monroe, Ontario, Wayne, Livingston, Wyoming, Seneca and Yates
Serenity Home Care, Inc. (Affiliate of Bridges of Mendon) 3897 Rush Mendon Road Mendon, NY 14506	(585) 624-4550 http://www.bridgesofmendon.com/services.htm	Monroe, Livingston, Ontario, Schuyler, Seneca, Steuben, Tompkins, Wayne, Yates, Chemung
Rochester Regional Health Home Health Care (Formerly Unity Care at Home) 89 Genesee Street Rochester, NY 14611	(585) 368-4663 https://www.unityhealth.org/senior_services/inhome_services/seniors_inhome_unity.aspx	Monroe
Professional Assistance for Seniors (Affiliate of Home Instead Sr. Care) 97 Canal Landing Blvd Suite 9 Rochester NY 14626	(585) 663-4620 www.homeinstead.com/547	Monroe



Home Health Care Agencies (Certified and Licensed)

Agency	Contact Information	Counties Served
NurseCore of Rochester 1302 Scottsville Rd. Rochester, NY 14624	(585) 341-4499 http://www.nursecore.com/services/	Monroe, Livingston, Ontario, Wayne
Maxim Homecare 150 State St, Ste 140 Rochester, NY 14614	(585) 454-3550 https://www.maximhomecare.com/Rochester_Homecare_207.aspx	Monroe, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
Interim Health Care of Rochester 1 S. Washington St. Rochester, NY 14614	(585) 454-4930 http://www.interimhealthcare.com/rochesternewyork/home	Monroe, Livingston, Genesee, Steuben, Ontario and Wayne
Home Care Plus (Affiliate of Lifetime Care) 3111 Winton Road South Rochester, NY 14623	(585) 214-1000 https://www.lifetimecare.org/home-health/home-health-aide-services	Monroe, Wayne, Seneca, Cayuga, Yates, Schuyler, Ontario, Livingston
Hickok Home Health 114 South Union Street Rochester, NY 14607	(585) 270-4654 www.hickokcenter.org/Documents/Hickok%20Heart%20Brochure.pdf	Monroe
Heritage Christian Home Care 275 Kenneth Dr., Suite 100 Rochester, NY 14623	(585) 340-5742 www.heritagechristianhomecare.org	Monroe, Genesee, Livingston, Ontario, Wayne
HCR Home Care 85 Metro Park Rochester, NY 14623	(585) 272-1930 www.hcrhealth.com	Monroe, Livingston, Ontario, Orleans, Wayne
ElderONE Home Health & Personal Care Services 2066 Hudson Ave. Rochester, NY 14621	(585) 922-2831 https://www.elderone.org/services/home-health/	Monroe, Wayne and Ontario
CCOR (Companion Care of Roch) 70 Carlson Rd. Rochester, NY 14610	(585) 546-1600 https://www.ccorhome.com/index.html	Monroe, Cayuga, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
CareGivers Home Care 5297 Parkside Drive, Bldg 300 Canandaigua, NY 14424	(585) 394-6090 https://caregivershomecare.com/locations/home-care-in-rochester-ny	Ontario, Livingston, Monroe, Wayne, Yates
Angels in your Home 1495 Lake Ave Rochester, NY 14615	(585) 392-1118 x 1 http://angelsinyourhome.com/services	Monroe, Chemung, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben,



Home Health Care Agencies (Certified and Licensed)

Agency	Contact Information	Counties Served
		Wayne, Yates
All Metro Health Care 1350 University Ave # C Rochester, NY 14607	(585) 381-6240 http://www.all-metro.com/index.html	Monroe, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
All About You Home Care, Inc. 497 State St Rochester, NY 14608	(585) 697-1600 http://aayhc.org/home/services/	Monroe, Ontario, Wayne, Yates and Seneca

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource. We reserve the right to exclude and/ or remove any entity from the Eldersource I & A system. Eldersource is a service of Lifespan and Catholic Family Center.

Last Update: 08/31/2017