



Hospice and Palliative Care

Palliative care, as defined by the New York State Department of Health, is "health care treatment, including interdisciplinary end-of-life care, and consultation with patients and family members, to prevent or relieve pain and suffering and to enhance the patient's quality of life." Palliative Care focuses on relieving pain and suffering resulting from an illness that may not be able to be cured. Palliative care can be appropriate at any stage of an illness.

Hospice care, which is a specialized form of palliative care, attends to the patient and patient's family during the final stages of the illness. Hospice Care is a Federal program paid for by Medicare (or health insurance benefits if they person is under 65). Services must be provided by a Certified Agency which manages and provides approval for all aspects of care. Care may be provided in a person's home, a nursing home or hospice house.

Agency	Website	Phone
Lifetime Home Care and Hospice 3111 Winton Rd South Rochester, NY 14623	www.lifetimecare.org	(585) 214-1000
UR Medicine Home Care Hospice (Formerly Visiting Nurse Service Hospice) 2180 Empire Blvd Webster, NY 14580	www.vnsnet.com	(585) 787-2233

Hospice Residences

INTAKE IS THROUGH Lifetime Care, Inc. OR VNS (*see above*)

Also known as "Hospice Houses" or "Comfort Care Homes" these small homelike residences are for persons registered with a Certified Hospice Program who have a prognosis of less than three months.

Name	Website	Phone
Advent House 1010 Mosley Rd Fairport, NY 14450	www.theadventhouse.org	(585) 223-6112
Aurora House 2495 S. Union St Spencerport, NY 14559	www.aurorahousewmc.com	(585) 617-4863
Benincasa 3880 Rush-Mendon Rd Mendon, NY 14506	www.benincasainc.org	(585) 624-8070
Hildebrandt Hospice Care Center 2652 Ridgeway Ave Rochester, NY 14626	www.lifetimecare.org/tour/index.html	(585) 436-3462
Isaiah House 71 Prince St Rochester, NY 14605	www.theisaiahhouse.org	(585) 232-5221



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Name	Website	Phone
Journey Home 994 Long Pond Rd Rochester, NY 14626	www.journeyhomegreece.org	(585) 225-1240
Leo Center for Caring 1500 Portland Ave Rochester, NY 14621	http://www.vnsnet.com/hospice-care/leo-center-for-caring	(585) 787-8315
Mt. Carmel House 4 Planet St Rochester, NY 14606	http://www.mtcarmelhouse.blogspot.com	(585) 458-6508
Shepherd Home 1959 Five Mile Line Rd Penfield, NY 14526	www.shepherdhome.org	(585) 381-0890
St. John's Home Comfort Care/Hospice 150 Highland Ave Rochester, NY 14620	www.stjohnshome.com/comfort-care-hospice	(585) 271-0720
Sunset House 3746 St. Paul Blvd Rochester, NY 14617	www.sunsethouse.info	(585) 467-3524
Webster Comfort Care 700 Holt Road Webster, NY 14580	www.webstercomfortcare.org	(585) 872-5290

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource. We reserve the right to exclude and/or remove any entity from the Eldersource I & A system. Eldersource is a service of Lifespan and Catholic Family Center.

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