



Medicaid Managed Long Term Care Plans

Medicaid Managed Long Term Care (MLTC) plans are insurance companies that provide services to chronically ill and disabled Medicaid beneficiaries who need long term care services and support. MLTC plans have provider networks including home care agencies, adult day programs, and other long term care providers. Plan members must choose from providers within a plan’s network. Plans are approved and monitored by the NYS Department of Health.

- **To be eligible**, a person must have Medicaid and may have Medicare, must be 18 years of age and older, and must be in need of need long term care support and services. Eligibility is based upon criteria set by the NYS Department of Health. (Some exclusions apply.)
- **Services provided by the plan may include** care management, home care & personal care, adult day care, nursing home care, therapies, nursing services, home delivered or congregate meals, social and environmental supports, transportation, and more. Services provided by the plan are based upon a person’s need, as determined by a UAS-NY Community Assessment, completed by a qualified individual or organization.
- **Consumer Directed Personal Assistance Program (CDPAS)** services may be accessed by any of the approved plans.
- **MLTC is mandatory in Monroe County** for Medicaid and Medicare beneficiaries, 21 years of age and older, who are assessed to need at least 120 days of long term care services and supports. (Some exclusions apply.)
- **For an evaluation**, to determine eligibility for MLTC, consumers may receive assistance by contacting NY Medicaid Choice/MAXIMUS, New York State’s Conflict Free Evaluation and Enrollment Center, at 1-855-222-8350 or online at <http://nymedicaidchoice.com/>.
- **To explore plan options, or to change to a new plan**, consumers may contact NY Medicaid Choice/MAXIMUS, at 1- 888-401-6582 or online at <http://nymedicaidchoice.com/>.

Plan	Contact Information	Type of Plan
ElderONE (Program of All-Inclusive Care for the Elderly) 2066 Hudson Ave Rochester NY 14617	(585) 922-2831 www.elderONE.org	Program of All Inclusive Care for the Elderly (PACE) <i>*Must be 55 yrs or older</i>
Elderwood Health Plan 7 Limestone Drive Williamsville, NY 14221	(866) 843-7526 www.elderwoodhealthplan.com	Medicaid Managed Long Term Care (MLTC)
Fidelis Care at Home 1250 Pittsford-Victor Rd Pittsford NY 14534	(800) 688-7422 www.fideliscare.org	Medicaid Managed Long Term Care (MLTC)

Medicaid Managed Long Term Care Plans

Plan	Contact Information	Type of Plan
VNA Homecare Options 1050 West Genesee Street Syracuse NY 13204	(888) 477-4663 www.vnahomecareoptions.org	Medicaid Managed Long Term Care (MLTC)
iCircle Services, Inc. 860 Hard Road Webster NY 14580	(844) 424-7253 www.icirclecny.org	Medicaid Managed Long Term Care (MLTC)
Personal Assist by United Healthcare 77 Water St, 15th Fl New York NY 10005	(855) 345-6582 www.uhc.com	Medicaid Managed Long Term Care (MLTC)
VNSNY CHOICE 1250 Broadway, 11 th Fl New York NY 10001	(888) 867-6555 www.vnsnychoice.org	Medicaid Managed Long Term Care (MLTC)

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource. We reserve the right to exclude and/or remove any entity from the Eldersource I & A system. Eldersource is a service of Lifespan and Catholic Family Center.

Last Update: 04/20/2016