



Nursing Home Compare (Star Ratings for Monroe County as of July 1, 2017)

Nursing homes vary in the quality of care and services they provide for residents. Reviewing health inspection results, staffing data, and quality measure data are three important ways to measure nursing home quality. This information gives you a "snap shot" of the care individual nursing homes provide. The following information is compiled from Medicare.gov (Nursing Home Compare), the official US government site for Medicare.

Health inspections rating: Based on the three most recent comprehensive (annual) inspections, and inspections due to complaints in the last three years.

For more detailed information go to <https://www.medicare.gov/NursingHomeCompare/About/Health-Inspections.html>

Staffing rating: Based on the staffing rating on two measures: 1) Registered Nurse (RN) hours per resident per day; and 2) total staffing hours per resident per day. Total staffing includes: RNs; Licensed Practical Nurses (LPNs) or Licensed Vocational Nurses (LVNs); and Certified Nurse Aids (CNAs). Staffing data are submitted by the facility and are adjusted for the needs of the nursing home residents.

For more detailed information go to <https://www.medicare.gov/NursingHomeCompare/About/Staffing-Info.html>

Quality measures (QM) rating: Combine values of 16 QMs (a subset of the 24 QMs listed on Nursing Home Compare) to create the QM rating. QMs are derived from clinical data reported by the nursing home.

For more detailed information go to <https://www.medicare.gov/NursingHomeCompare/About/Quality-Measures-Info.html>

The five-star quality rating system isn't a substitute for visiting the nursing home. This system can give you important information, help you compare nursing homes by topics you consider most important, and help you think of questions to ask when you visit the nursing home. Use the five-star ratings together with other sources of information such as:

Medicare Guide to Choosing a Nursing Home and other Long Term Care <https://www.medicare.gov/Pubs/pdf/02174.pdf> ; The Smart Consumers Guide to Quality Care <http://www.takeitonformom.com/> ; UCompareHealthCare <http://www.ucomparehealthcare.com/nhs/>

If you or a loved one is already living in a skilled nursing facility/nursing home and have concerns about the quality of care, you can contact the following agencies:

Long Term Care Ombudsman Program (or LTCOP), a federal advocacy program dedicated to protecting people living in long term care facilities. Call (855) 582-6769 or <https://ltombudsman.ny.gov/whatis/indexwhatis.cfm>
(Monroe County Ombudsman Program 244-8400 x 114)

New York State Department of Health, Nursing Homes Complaint Line is an oversight agency responsible for investigating complaints and incidents for nursing homes in New York State, which are related to State and/or Federal regulatory violation. Call (888) 201-4563 or <https://www.health.ny.gov/facilities/nursing/complaints.htm>

(Nursing Home Comparison Chart on following page)



Nursing Home Compare

(Star Ratings for Monroe County as of July 1, 2017)

Ratings: 1=Much Below Average; 2=Below Average; 3=Average; 4=Above Average; 5=Much Above Average

Facility	Location	Overall Rating	Health Inspections	Staffing	Quality Measures
Episcopal Church Home	Rochester	5	3	4	5
Jewish Home of Rochester	Brighton	5	3	4	5
Maplewood Nursing Home	Webster	5	4	4	5
Park Ridge Nursing Home	Greece	5	4	5	5
St. Ann's (The Heritage) at Cherry Ridge	Webster	5	3	4	5
The Friendly Home	Brighton	5	4	3	5
Aaron Manor Rehab. & Nursing Ctr.	Fairport	4	4	3	3
Crest Manor	Fairport	4	3	4	2
Hamilton Manor Nursing Home	Greece	4	4	3	2
Latta Road Nursing Home East	Greece	4	3	5	4
Latta Road Nursing Home West	Greece	4	4	4	2
St. John's Penfield Homes	Penfield	4	3	NA	5
Baird Nursing Home	Rochester	3	2	4	2
Edna Tina Wilson Living Center	Greece	3	3	3	4
Fairport Baptist Homes	Fairport	3	2	4	3
Hill Haven Nursing Home	Webster	3	2	4	2
Monroe Community Hospital	Rochester	3	2	4	2
The Brightonian	Brighton	3	2	3	5
The Highlands at Brighton	Brighton	3	2	4	3
Wedgewood Nursing Home	Spencerport	3	3	1	5
Woodside Manor Nursing Home	Brighton	3	3	1	5
Highlands Living Center	Pittsford	2	2	2	3
Kirkhaven	Rochester	2	2	3	3
Lakeside Beikirch Care Center	Brockport	2	2	3	2
Penfield Place	Penfield	2	2	3	3
St. Ann's Home for The Aged	Irondequoit	2	1	4	5
St. John's Health Care	Rochester	2	1	4	2
Brighton Manor (formerly Blossom Health)	Rochester	1	1	3	1
Creekview Nursing (formerly Westgate)	Gates	1	1	1	1
The Hurlbut	Rochester	1	1	2	3
The Shore Winds	Rochester	1	1	3	4
Unity Living Center	Rochester	1	1	4	1
Wesley Gardens	Rochester	1	1	3	3
New Roc Nursing (formerly Blossom North)	Rochester	*	1	*	2

*" Nursing home has not submitted any staffing data through the Payroll-Based Journal Reporting System for 2 consecutive deadlines."



Nursing Home Compare

(Star Ratings for Monroe County as of July 1, 2017)

Nursing homes are included on Nursing Home Compare if they are Medicare or Medicaid-certified. Some nursing homes licensed by the state may not be listed here.

Source: <https://www.medicare.gov/NursingHomeCompare>

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource. We reserve the right to exclude and/or remove any entity from the Eldersource I & A system. Eldersource is a service of Lifespan and Catholic Family Center.

Last Update: 08/01/2017