



## Transportation Resources

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
<b>Donation-Based/Volunteer Programs Serving Neighborhoods or Specialized Prog</b>								
ABVI-Goodwill (Assoc. for the Blind and Visually Impaired) <b>(585) 327-4469</b>	Persons who use or have used ABVI services; *All ages	Ambulatory	Monroe County	X		Donation	1 week prior notice	
American Cancer Society <b>"Road to Recovery"</b> <b>(800) 227-2345</b>	Persons being treated for cancer with chemotherapy or radiation; *All Ages	Ambulatory	Monroe County	Chemo and radiation only		None	5 - 7 business days prior notice	
Azalea Road/Lilac Drive Neighborhood <b>"Door-to-Door"</b> <b>(585) 290-5915</b>	Residents of Azalea/Lilac Neighborhoods ONLY (inside 14620) *All Ages	Ambulatory	Monroe County	X	X	None	2-3 days prior notice	Weekdays Weekends
Brighton/Penfield <b>Bri-Pen Senior Rides</b> <b>(585) 340-8674</b>  <b>(as of 5/1/17)</b>	Residents of Brighton and Penfield  *Ages 65+	Ambulatory No wheelchairs	Monroe County	X	Relig Serv.	Donation No tipping Client must pay any parking fees	5 days prior notice	Medical appts M-F 9am-3pm, Weekend Religious services dep. on driver availability
Browncroft Neighborhood Association <b>"On Your Way"</b> <b>(585) 733-4386</b>	Residents of the Browncroft neighborhood (14610, 14618) *All Ages	Ambulatory	Monroe County	X		None	Minimum one week prior notice	Weekdays Only

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<b>City East Senior Transportation Ministry</b> (City of Rochester) <b>(585) 266-6570</b>	Parishioners of: St Frances Cabrini, St. Stanislaus, Peace of Christ *All Ages (under 18 with parent/guardian)	Ambulatory	Monroe County	X	X	Donation if able	5 business days prior notice	M-F 8am-5pm Weekends depending on drivers availability
<b>Disabled American Veterans (DAV)</b> <b>(585) 463-2661</b>	Ambulatory disabled veterans to the VA Clinic on Westfall Rd. *All Ages	Ambulatory	VA Clinic morning appt	X		None	5 days prior notice	Mornings only-appts between 9-11 am only
<b>East Rochester Resource Center Transportation Pool</b> <b>(585) 586-0525</b>	Residents of East Rochester *Older Adults (60+)	Ambulatory and wheelchair	Monroe County	X	Grocery	None (Must pay for parking)	One week prior notice	Hours vary based on appt. time and driver avail.
<b>Episcopal Senior Life Communities Transportation Prog</b>  City, Westside, Henrietta/Pittsford <b>(585) 546-8439 x 3159</b>  Greece <b>(585) 546-8439 x 4419</b>  (Services available for Neighborhood Program members only)	Residents (60+): - East Ave area - Greece - Hen/ Pitts: 14467, 14534, 14543, 14546, 14586, 14620, 14623 - River's Edge: South Wedge, Swillsberg, Highland Park, Third Ward (Plymouth-Exchange) - Westside Roch/Gates	Ambulatory (cane, walker ok)	Within 15 mi radius of home	X	X	None	One week prior notice	M-F 8am-8pm
<b>Fairport/Perinton Senior Options for Independence "SOFI" Transportation/Elderbus</b> <b>(585) 377-8117</b>	Residents of Fairport and Perinton only *Age 60+ or disabled	Ambulatory or wheelchair (no scooters)	Monroe County	X	X	\$3 one way; \$5 RT within Fpt/Perinton; \$8 outside Fpt/Perinton Must pay parking fees	3 days prior notice for car; 24 hr. prior notice for Elderbus.	M-F 8:30 am - 3:30pm Occ wkends (dep on volunteer availability)

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Gates Transportation (through Town of Gates) <b>(585) 247-6100 x 287</b>	Residents of Gates *Age 60+	Ambulatory	Monroe County	X		Donation	3 week prior notice	
Gates/Chili <b>"Westside Express"</b> <b>(585) 889-6104</b>	Residents of Gates, Chili, North Chili *Ages 60+ and people with disabilities any age	Ambulatory No wheelchairs	Monroe County	X	Grocery Haircuts	None	7 business days prior notice	M-F 8am-5pm Holidays excluded
Greece Friends in Service Here <b>"FISH"</b> <b>(585) 453-2370</b>	Residents of Greece and Charlotte *All ages	Ambulatory; disabled; elderly No wheelchairs	Monroe County	X		None (donation accepted)	24 hr prior notice Call between 6:30-9 am	M-F Start time depends on appt. End time 3pm
Greece Community Center <b>"Senior Care"</b> <b>(585) 720-2939</b>	Residents of Greece Living alone, No family in the area *Age 55+	Ambulatory	Monroe County	X	X Shop, Post office, bank, Rx	None	3 days prior notice	M-F 8am-5pm
Honeoye Falls-Lima Friends in Service Here <b>"FISH"</b> <b>(585) 453-2370</b>	Honeoye Falls/Lima Bloomfield, Mendon *All Ages	Ambulatory	Within Monroe, Livingston Ontario counties service area	X		Donation	24 hr prior notice	M-F 9am-4pm
Irondequoit <b>Senior Transportation Program</b> (In partnership with Medical Motors Service) <b>(585) 654-7030</b>	Irondequoit Residents Only *Age 60+	Ambulatory, wheelchairs	Monroe County	X	X	Fee subsidized Town contribute \$6/ride; Sliding scale; fee based on income	Two business days prior notice Call by 12 pm	M-F 7am-5pm Sat-Sun 9am-5pm

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Irondequoit <b>"Good Samaritan" (585) 336-1777</b>	*Age 60+ Participating Churches: St. Kateri Parish (includes St. Cecelia; Christ the King; St. Margaret Mary; St. Thomas the Apostle) ALSO serves St. Salome Senior Living; Chapel Oaks; Cherry Ridge Independent Living	Ambulatory	Monroe County	X	X Visits to family and friends	Donation if able	72 hr prior notice	M-F 9am-3pm (Call prior to 2 pm)
Pittsford <b>"Elderberry Express" (585) 248-6237</b>	Residents of Pittsford and Linden Knolls *Age 55+	Ambulatory	Monroe Co (within 10 mi of Pittsford) Eastview Mall	X	X	Donation	2 business days prior notice	M-F 9am-3pm
Rush-Henrietta Friends in Service Here/RHAFT, Inc <b>"FISH" (585) 453-2370</b>	Residents living in Rush-Henrietta school district only	Ambulatory	Monroe County	X		Donation	Call before noon of the day before appointment	M-F (daylight hours only)
Southeast Area Friends in Service Here <b>"SEA-FISH" (585) 736-4526</b>	Residents in zip codes: 14607, 14610, 14618, 14620 *All ages	Ambulatory or cane/walker	Monroe County	X	X	Donation	3-5 days prior notice	M-F 9am-3pm
<b>Vets Driving Vets</b> (A Compeer Program) <b>(585) 753-6862</b>	All Veterans	Ambulatory	Monroe County	X	Grocery Errands	Donation	3 days prior notice	M-F 9am-4pm
Webster <b>"Dove Ministries" (585) 265-9409</b>	Residents within 15-20 miles of Webster *Any Age	Ambulatory	Monroe County	X	X	Donation	3-5 days prior notice	Depends on driver availability

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Webster Association of Senior Program Supporters <b>"WASPS"</b> <b>(585) 216-7829</b>	Residents of the Webster school district *Any Age	Ambulatory and wheelchair	Monroe and Eastern Wayne County	X incl. dental, dialysis chemo, PT		Donation (\$5 within Webster \$10 outside Webster)	3-5 days prior notice	M-F 9am-2:30pm
Webster United Methodist Church Transportation <b>(585) 265-9720</b>  <b>(Rides not available in July and August)</b>	Residents of Webster *Ages 18+	Ambulatory	Webster	X one-way to chemo/dialysis, limited PT	X pharmacy, gov't agencies, legal appt	Donation	4 business days prior notice	M-F 9am-3pm
Wayne County Action Program <b>(315) 665-0131 x210</b>	Residents of Wayne, Ontario and Seneca Counties	Ambulatory	Rides to appts in Monroe County	X		None	14 day prior notice	Tues - Fri 9am - 3pm

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<b>Fee-For-Service Providers Serving All Monroe County Residents</b>								
Catholic Family Center STAR <b>(585) 262-7050</b>  "Estrella" (Spanish Speakers) <b>(585) 262-7059</b>	*Age 60+	Ambulatory	Monroe County	X	X	Donation: \$10 income less than \$1459 /for 1 or \$1939/2 Fee: \$13 RT (10 mi); \$17 RT (11-30 mi) \$20 RT (30mi +)	5 business days prior notice	Available for appts M-F 9:30am-3pm
GoGoGrandparent Ride Service Geared for Older Adults <b>(855) 464-6872</b>	*Age 60+	Ambulatory, walkers & foldable wheelchairs	Monroe & Adjacent Counties	x	x	Cost Varies depend on length of trip (cost estimate prior to trip)	Immediate	24/7 depends on driver availability
Happier at Home Transportation Service <b>(585) 633-5555</b>	*All Ages	Ambulatory	Monroe County	x	x	\$26/hr (1 hr minimum) \$.60/mile	24 hr prior notice	24/7 depends on driver availability
Jewish Family Service "JFS Express" <b>(585) 461-0115 x 108</b>	*Age 60+	Ambulatory or cane, walker	Monroe County	X	X	\$25 RT With Coupon 5 trips for \$110 (\$22/trip)	3 days prior notice	M-Th 8:30am-4:30pm Fri 8:30am-3:30pm
Lyft Ride Sharing Service <a href="https://www.lyft.com/cities/rochester-ny">https://www.lyft.com/cities/rochester-ny</a>  <b>**Must use Lyft app on smart phone**</b>	*All Ages	Ambulatory	Monroe & Adjacent Counties	x	x	Cost Varies depend on length of trip (cost estimate prior to trip)	Immediate  <b>**Must use Lyft app on smart phone**</b>	24/7 depends on driver availability
Marge's Trolley <b>(585) 663-3541</b>	*All Ages	Ambulatory	Monroe County	X	X	\$16/hr (+ \$5 over 20 miles)	Call day ahead if possible	Mon,Wed, Thurs, Fri 9am-5pm Tues 9am-3pm

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Medicaid Transportation Medical Answering Service <b>(866) 932-7740</b>	<b>Medicaid insured who have applied for and been granted the transportation benefit.</b> Medicaid insured are NOT automatically eligible for the transportation benefit.	Ambulatory, wheelchair, and scooter	Monroe and surrounding counties	X		Paid by Medicaid	3 days prior notice 5 days prior notice for public transportation 7 days prior notice for long distance trips	
Medical Motor Service <b>(585) 654-7030</b>	*All Ages - Anyone who is unable to use the bus and has no other transportation	Ambulatory /wheelchair (wheelchair transportation cannot have more than 1 small step or a ramp to the curb)	Monroe County	X	x	Ambulatory \$12, \$24, \$32 round trip based on income Wheelchr \$40, \$50, or \$72 round trip based on income	2-5 days prior notice before noon	M-F 7am - 9pm
PJW Transportation LLC <b>(585) 353-5611</b>	*All Ages	Ambulatory	Monroe & adjacent	X	X social	Approx. \$3.27/mi	1 day prior (occ same-day)	Sun –Fri 4am – 9pm
RTS (Rochester Transit System) <b>(585) 288-1700</b>	*All Ages	Ambulatory, bike, and wheelchair	City/Roch Main roads in most suburbs	X	X	Discounted Senior (65+) Day pass \$1.50 5 day pass \$7 31 day pass \$28		
RTS Access (Formerly Liftline) <b>(585) 224-8330</b>	*All Ages living within 1/2 of a mile from a bus line, and unable to use the bus	Ambulatory and wheelchair	Monroe County, but may refuse some destina-	X	X	1mi \$1.50 1-3 mi \$1.75; 3-20 mi \$2; 20+ mi \$4 (Add \$6 for same day)	1-3 days prior notice Call between 8am-5pm Can call for same-day	M-F 5am-12:30 am Sat-Sun 5:30am - 12:30am

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			tions				service	
Uber Ride Sharing Service <a href="https://help.uber.com/h/5a9e5cd6-88f4-4597-b29a-4feb67d407c2">https://help.uber.com/h/5a9e5cd6-88f4-4597-b29a-4feb67d407c2</a>  <b>**Must use Uber app on smart phone**</b>	*All Ages	Ambulatory	Monroe & Adjacent Counties	x	x	Cost Varies depend on length of trip (cost estimate prior to trip)	Immediate  <b>**Must use Uber app on smart phone**</b>	24/7 depends on driver availability
We Care Transportation <b>(585) 672-1470</b>	*All Ages	wheelchair	Monroe County (may crossover to other counties)	X	X	\$15.50 +\$2.80/mi Wheelchair \$59 + \$2/mi  *Also takes Medicaid	Phone line open 24/7 Same day transportation possible	M-Sat (Sunday and holidays as needed)
<b>Ambulatory, Wheelchair and Stretcher Medical Transportation</b>								
Able Medical Transportation <b>(585) 756-2222</b>	*All Ages	Wheelchair, four-wheel scooter or stretcher	Upstate NY	X		\$72 RT Wheelchr \$180 RT Stretcher (add \$2.50/mi for trips outside Roch)	1-2 days prior notice	M-F 8:30am-5pm Possible Sat
C H Medical Transport <b>(585) 271-4340</b>	Anyone	Ambulette service		X		Medicaid Transport Only		
CJ-MAK Transportation <b>(315) 331-0804</b>	*Ages 60+ and disabled	Ambulatory, wheelchair or stretcher		X		Ambulatory \$20 +2.50/mi Wheelchr \$26 +\$3/mi Stretcher \$60 + \$3/mi		



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Genesee Transportation <b>(585) 256-1510</b>	*All Ages	Ambulatory, wheelchair, or 4-wheel scooter	Upstate NY	X	X	Ambulatory \$16 +\$3/mi \$ 40 if over 5 mi Wheelchr \$40 +\$3/mi over 5 mi Stretcher \$90 +\$3/mi over 5 mi	24 hour prior notice	M-F 6am-8pm Sat-Sun 8am-5pm  After-hours service available on request
Medicab <b>(585) 342-7150</b>	*All Ages	Ambulatory, wheelchair or scooter if client able to transfer	Monroe County	X		\$24 one way Ambulatory/cty \$30 one way out of city \$49 Wheelchr/cty, \$52 out cty	Some same-day requests, but prefer 24 hour prior notice	M-F 4:30am - 5:30pm
Monroe Meditrans <b>(585) 454-6211</b>	*All Ages	Ambulatory, wheelchair or scooter, and stretcher	New York state	X	X	Ambulatory \$28 one way in city + \$3/mi outside city Welchr \$40 one way in city + \$3/mi outside city Stretcher \$95 in city+ \$3/mi out		24 hours a day, 365 days a year
Rochester Medical Transportation <b>(585) 288-3444</b>	*All Ages	Ambulatory, wheelchair, and stretcher. No scooters.	Monroe County (some outside areas)	X	X Family events	Ambulatory \$20+ \$3.75/mi Wheelchr \$36+ \$3.75/mi Addl \$20 after hrs or if additional help	Same-day service, prefer 48 hr prior notice	M - F 9am-5pm

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						is needed		
<b>Volunteer Drivers Transporting to Cultural Events</b>								
Nazareth College Arts Center <b>(585) 389-2170</b>	Monroe County residents *All Ages	Ambulatory	Monroe County			None		
Penfield Symphony Orchestra <b>(585) 872-0774</b>	Residents of Penfield *All Ages	Ambulatory	Monroe County			None		Call M-Th 9:30am - 2:30pm
Rochester Philharmonic <b>(585) 454-7311 x 243</b>	*Age 55+	Ambulatory	Monroe County			Suggested donation \$8 each way		

The inclusion or exclusion of an entity does not constitute an endorsement nor signify disapproval by Eldersource/ NY Connects. Eldersource/ NY Connects does not assume responsibility for the quality of services provided by any entity deemed eligible for inclusion. Eldersource/NY Connects staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource/ NY Connects I & A system.

Eldersource is a service of Lifespan and Catholic Family Center.

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