



Transportation Resources

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
Donation-Based/Volunteer Programs Serving Neighborhoods or Specialized Prog								
ABVI-Goodwill (Assoc. for the Blind and Visually Impaired) (585) 327-4469	Persons who use or have used ABVI services; *All ages	Ambulatory	Monroe County	X		Donation	1 week prior notice	
American Cancer Society "Road to Recovery" (800) 227-2345	Persons being treated for cancer with chemotherapy or radiation; *All Ages	Ambulatory	Monroe County	Chemo and radiation only		None	5 - 7 business days prior notice	
Azalea Road/Lilac Drive Neighborhood "Door-to-Door" (585) 290-5915	Residents of Azalea/Lilac Neighborhoods ONLY (inside 14620) *All Ages	Ambulatory	Monroe County	X	X	None	2-3 days prior notice	Weekdays Weekends
Brighton/Penfield Bri-Pen Senior Rides (585) 340-8674 (as of 5/1/17)	Residents of Brighton and Penfield *Ages 65+	Ambulatory No wheelchairs	Monroe County	X	Relig Serv.	Donation No tipping Client must pay any parking fees	5 days prior notice	Medical appts M-F 9am-3pm, Weekend Religious services dep. on driver availability
Browncroft Neighborhood Association "On Your Way" (585) 733-4386	Residents of the Browncroft neighborhood (14610, 14618) *All Ages	Ambulatory	Monroe County	X		None	Minimum one week prior notice	Weekdays Only

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
City East Senior Transportation Ministry (City of Rochester) (585) 266-6570	Parishioners of: St Frances Cabrini, St. Stanislaus, Peace of Christ *All Ages (under 18 with parent/guardian)	Ambulatory	Monroe County	X	X	Donation if able	5 business days prior notice	M-F 8am-5pm Weekends depending on drivers availability
Disabled American Veterans (DAV) (585) 463-2661	Ambulatory disabled veterans to the VA Clinic on Westfall Rd. *All Ages	Ambulatory	VA Clinic morning appt	X		None	5 days prior notice	Mornings only-appts between 9-11 am only
East Rochester Resource Center Transportation Pool (585) 586-0525	Residents of East Rochester *Older Adults (60+)	Ambulatory and wheelchair	Monroe County	X	Grocery	None (Must pay for parking)	One week prior notice	Hours vary based on appt. time and driver avail.
Episcopal Senior Life Communities Transportation Prog City, Westside, Henrietta/Pittsford (585) 546-8439 x 3159 Greece (585) 546-8439 x 4419 (Services available for Neighborhood Program members only)	Residents (60+): - East Ave area - Greece - Hen/ Pitts: 14467, 14534, 14543, 14546, 14586, 14620, 14623 - River's Edge: South Wedge, Swillsberg, Highland Park, Third Ward (Plymouth-Exchange) - Westside Roch/Gates	Ambulatory (cane, walker ok)	Within 15 mi radius of home	X	X	None	One week prior notice	M-F 8am-8pm
Fairport/Perinton Senior Options for Independence "SOFI" Transportation/Elderbus (585) 377-8117	Residents of Fairport and Perinton only *Age 60+ or disabled	Ambulatory (Wheelchair trans within Fairport/Perinton area only)	Monroe County	X	X	\$3 one way; \$5 RT within Fpt/Perinton; \$8 outside Fpt/Perinton Must pay parking fees	3 days prior notice for car; 24 hr. prior notice for Elderbus.	M-F 8:30 am - 3:30pm Occ wkends (dep on volunteer availability)

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
Gates Transportation (through Town of Gates) (585) 247-6100 x 287	Residents of Gates *Age 60+	Ambulatory	Monroe County	X		Donation	3 week prior notice	
Gates/Chili "Westside Express" (585) 889-6104	Residents of Gates, Chili, North Chili *Ages 60+ and people with disabilities any age	Ambulatory No wheelchairs	Monroe County	X	Grocery Haircuts	None	7 business days prior notice	M-F 8am-5pm Holidays excluded
Greece Friends in Service Here "FISH" (585) 453-2370	Residents of Greece and Charlotte *All ages	Ambulatory; disabled; elderly No wheelchairs	Monroe County	X		None (donation accepted)	24 hr prior notice Call between 6:30-9 am	M-F Start time depends on appt. End time 3pm
Greece Community Center "Senior Care" (585) 720-2939	Residents of Greece Living alone, No family in the area *Age 55+	Ambulatory	Monroe County	X	X Shop, Post office, bank, Rx	None	3 days prior notice	M-F 8am-5pm
Honeoye Falls-Lima Friends in Service Here "FISH" (585) 453-2370	Honeoye Falls/Lima Bloomfield, Mendon *All Ages	Ambulatory	Within Monroe, Livingston Ontario counties service area	X		Donation	24 hr prior notice	M-F 9am-4pm
Irondequoit Senior Transportation Program (In partnership with Medical Motors Service) (585) 654-7030	Irondequoit Residents Only *Age 60+	Ambulatory, wheelchairs	Monroe County	X	X	Fee subsidized Town contribute \$6/ride; Sliding scale; fee based on income	Two business days prior notice Call by 12 pm	M-F 7am-5pm Sat-Sun 9am-5pm

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
Irondequoit "Good Samaritan" (585) 336-1777	*Age 60+ Participating Churches: St. Kateri Parish (includes St. Cecelia; Christ the King; St. Margaret Mary; St. Thomas the Apostle) ALSO serves St. Salome Senior Living; Chapel Oaks; Cherry Ridge Independent Living	Ambulatory	Monroe County	X	X Visits to family and friends	Donation if able	72 hr prior notice	M-F 9am-3pm (Call prior to 2 pm)
Pittsford "Elderberry Express" (585) 248-6237	Residents of Pittsford and Linden Knolls *Age 55+	Ambulatory	Monroe Co (within 10 mi of Pittsford) Eastview Mall	X	X	Donation	2 business days prior notice	M-F 9am-3pm
Rush-Henrietta Friends in Service Here/RHAFT, Inc "FISH" (585) 453-2370	Residents living in Rush- Henrietta school district only	Ambulatory	Monroe County	X		Donation	Call before noon of the day before appointment	M-F (daylight hours only)
Southeast Area Friends in Service Here "SEA-FISH" (585) 736-4526	Residents in zip codes: 14607, 14610, 14618, 14620 *All ages	Ambulatory or cane/walker	Monroe County	X	X	Donation	3-5 days prior notice	M-F 9am-3pm
Vets Driving Vets (A Compeer Program) (585) 753-6862	All Veterans	Ambulatory	Monroe County	X	Grocery Errands	Donation	3 days prior notice	M-F 9am-4pm
Webster "Dove Ministries" (585) 265-9409	Residents within 15-20 miles of Webster *Any Age	Ambulatory	Monroe County	X	X	Donation	3-5 days prior notice	Depends on driver availability

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
Webster Association of Senior Program Supporters "WASPS" (585) 216-7829	Residents of the Webster school district *Any Age	Ambulatory and wheelchair	Monroe and Eastern Wayne County	X incl. dental, dialysis chemo, PT		Donation (\$5 within Webster \$10 outside Webster)	3-5 days prior notice	M-F 9am-2:30pm
Webster United Methodist Church Transportation (585) 265-9720 (Rides not available in July and August)	Residents of Webster *Ages 18+	Ambulatory	Webster	X one-way to chemo/dialysis, limited PT	X pharmacy, gov't agencies, legal appt	Donation	4 business days prior notice	M-F 9am-3pm
Wayne County Action Program (315) 665-0131 x210	Residents of Wayne, Ontario and Seneca Counties	Ambulatory	Rides to appts in Monroe County	X		None	14 day prior notice	Tues - Fri 9am - 3pm

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
Fee-For-Service Providers Serving All Monroe County Residents								
Catholic Family Center STAR (585) 262-7050 "Estrella" (Spanish Speakers) (585) 262-7059	*Age 60+	Ambulatory	Monroe County	X	X	Donation: \$10 income less than \$1459 /for 1 or \$1939/2 Fee: \$13 RT (10 mi); \$17 RT (11-30 mi) \$20 RT (30mi +)	5 business days prior notice	Available for appts M-F 9:30am-3pm
GoGoGrandparent Ride Service Geared for Older Adults (855) 464-6872	*Age 60+	Ambulatory, walkers & foldable wheelchairs	Monroe & Adjacent Counties	x	x	Cost Varies depend on length of trip (cost estimate prior to trip)	Immediate	24/7 depends on driver availability
Happier at Home Transportation Service (585) 633-5555	*All Ages	Ambulatory	Monroe County	x	x	\$26/hr (1 hr minimum) \$.60/mile	24 hr prior notice	24/7 depends on driver availability
Jewish Family Service "JFS Express" (585) 461-0115 x 108	*Age 60+	Ambulatory or cane, walker	Monroe County	X	X	\$25 RT With Coupon 5 trips for \$110 (\$22/trip)	3 days prior notice	M-Th 8:30am-4:30pm Fri 8:30am-3:30pm
Lyft Ride Sharing Service https://www.lyft.com/cities/rochester-ny **Must use Lyft app on smart phone**	*All Ages	Ambulatory	Monroe & Adjacent Counties	x	x	Cost Varies depend on length of trip (cost estimate prior to trip)	Immediate **Must use Lyft app on smart phone**	24/7 depends on driver availability
Marge's Trolley (585) 663-3541	*All Ages	Ambulatory	Monroe County	X	X	\$16/hr (+ \$5 over 20 miles)	Call day ahead if possible	Mon,Wed, Thurs, Fri 9am-5pm Tues 9am-3pm

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
Medicaid Transportation Medical Answering Service (866) 932-7740	Medicaid insured who have applied for and been granted the transportation benefit. Medicaid insured are NOT automatically eligible for the transportation benefit.	Ambulatory, wheelchair, and scooter	Monroe and surrounding counties	X		Paid by Medicaid	3 days prior notice 5 days prior notice for public transportation 7 days prior notice for long distance trips	
Medical Motor Service (585) 654-7030	*All Ages - Anyone who is unable to use the bus and has no other transportation	Ambulatory /wheelchr (wheelchr transport cannot have more than 1 small step or a ramp to the curb)	Monroe County	X	x	Ambulatory \$16, \$28, \$36 round trip based on income Wheelchr \$36, \$56, or \$80 round trip based on income	2-5 days prior notice before noon	M-F 7am - 9pm
PJW Transportation LLC (585) 353-5611	*All Ages	Ambulatory	Monroe& adjacent	X	X social	Approx. \$3.27/mi	1 day prior (occ same-day)	Sun –Fri 4am – 9pm
Quality Transportation Service (585) 455-8294 www.qualitytran.com	*All Ages	Ambulatory	Monroe& adjacent		X Airport	Call for Prices	Same Day - Specializes in Transport to Airport/Train	24/7 depends on driver availability
RTS (Rochester Transit System) (585) 288-1700	*All Ages	Ambulatory, bike, and wheelchair	City/Roch Main roads in most suburbs	X	X	Discounted Senior (65+) Day pass \$1.50 5 day pass \$7 31 day pass \$28		

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
RTS Access (Formerly Lifeline) (585) 224-8330	*All Ages living within 1/2 of a mile from a bus line, and unable to use the bus	Ambulatory and wheelchair	Monroe Co, but may refuse some locations	X	X	1mi \$1.50 1-3 mi \$1.75; 3-20 mi \$2; 20+ mi \$4 (Add \$6 for same day)	1-3 days prior notice Call 8am-5pm. Can call for same-day service	M-F 5am-12:30 am Sat-Sun 5:30am - 12:30am
Uber Ride Sharing Service https://help.uber.com/h/5a9e5cd6-88f4-4597-b29a-4feb67d407c2 **Must use Uber app on smart phone**	*All Ages	Ambulatory	Monroe & Adjacent Counties	x	x	Cost Varies depend on length of trip (cost estimate prior to trip)	Immediate **Must use Uber app on smart phone**	24/7 depends on driver availability
We Care Transportation (585) 672-1470	*All Ages	wheelchair	Monroe County (may crossover to other counties)	X	X	\$15.50 +\$2.80/mi Wheelchair \$59 + \$2/mi *Also takes Medicaid	Phone line open 24/7 Same day transport possible	M-Sat (Sunday and holidays as needed)
Ambulatory, Wheelchair and Stretcher Medical Transportation								
Able Medical Transportation (585) 756-2222	*All Ages	Wheelchair, four-wheel scooter or stretcher	Upstate NY	X		\$72 RT Wheelchr \$180 RT Stretcher (add \$2.50/mi for trips outside Roch)	1-2 days prior notice	M-F 8:30am-5pm Possible Sat
Cameron Transport (877) 241-2477	*All Ages	Wheelchair or Ambulatory	Monroe	X		Medicaid & other insurance (call for ambulatory rate)	Prefer 1-2 day prior notice (same-day possible)	24/7

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
CarryAll Med Transportation (585) 235-6673	*All Ages	Wheelchair or Ambulatory	Monroe, Livingston Ontario, Wayne	X		Medicaid or \$34.58/trip + 2.51/mi (call for ambulatory rate)	Prefer 1-2 day prior notice (same-day possible)	M-F 5am – 10pm
C H Medical Transport (585) 271-4340	*All Ages	Ambulette service		X		Medicaid Transport Only		
CJ-MAK Transportation (315) 331-0804	*Ages 60+ and disabled	Ambulatory, wheelchair or stretcher		X		Ambulatory \$20 +2.50/mi Wheelchr \$26 +\$3/mi Stretcher \$60 + \$3/mi		
Genesee Transportation (585) 256-1510	*All Ages	Ambulatory, wheelchair, or 4-wheel scooter	Upstate NY	X	X	Ambulatory \$16 +\$3/mi \$ 40 if over 5 mi Wheelchr \$40 +\$3/mi over 5 mi Stretcher \$90 +\$3/mi over 5 mi	24 hour prior notice	M-F 6am-8pm Sat-Sun 8am-5pm After-hours service available on request
Medicab (585) 342-7150	*All Ages	Ambulatory, wheelchair or scooter if client able to transfer	Monroe County	X		\$24 one way Ambulatory/cty \$30 one way out of city \$49 Wheelchr/cty, \$52 out cty	Some same-day requests, but prefer 24 hour prior notice	M-F 4:30am - 5:30pm

Provider/Phone	Eligibility/Age Requirements	Trans Type	Service Area	Medical	Other	Fee	Prior Notice	Hours
Monroe Meditrans (585) 454-6211	*All Ages	Ambulatory, wheelchair or scooter, and stretcher	New York state	X	X	Ambulatory \$28 one way in city + \$3/mi outside city Wheelch \$40 one way in city + \$3/mi outside city Stretcher \$95 in city+ \$3/mi out		24 hours a day, 365 days a year
Rochester Medical Transportation (585) 288-3444	*All Ages	Ambulatory, wheelchair, and stretcher. No scooters.	Monroe County (some outside areas)	X	X Family events	Ambulatory \$20+ \$3.75/mi Wheelchr \$36+ \$3.75/mi Addl \$20 after hrs or if additional help is needed	Same-day service, prefer 48 hr prior notice	M - F 9am-5pm
Volunteer Drivers Transporting to Cultural Events								
Nazareth College Arts Center (585) 389-2170	Monroe County residents *All Ages	Ambulatory	Monroe County			None		
Penfield Symphony Orchestra (585) 872-0774	Residents of Penfield *All Ages	Ambulatory	Monroe County			None		Call M-Th 9:30am - 2:30pm
Rochester Philharmonic (585) 454-7311 x 243	*Age 55+	Ambulatory	Monroe County			Suggested donation \$8 each way		

The inclusion or exclusion of an entity does not constitute an endorsement nor signify disapproval by Eldersource/ NY Connects. Eldersource/ NY Connects does not assume responsibility for the quality of services provided by any entity deemed eligible for inclusion. Eldersource/NY Connects staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Eldersource/ NY Connects I & A system.

Eldersource is a service of Lifespan and Catholic Family Center.

Updated: 01/23/2018